**Dimple**

**Oracle Cloud/EBS Techno Functional Consultant**

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**Professional Summary:**

* Over 14+ years of Functional experience in Oracle E-business suite Release 11i and 12 and cloud – Performing Functional work in Finance, modules of Oracle Applications (Oracle E-Business Suite (EBS) for Enterprise Resource Planning (ERP)) and cloud Fusion.
* Well-versed on the Oracle financial modules like General Ledger, Accounts Payables, Accounts Receivables, Cash management, and Fusion Accounting Hub (FAH)/Accounting Hub Cloud Services (AHCS)
* Have good exposure to P2P, O2C and R2R cycle.
* Implemented and configured financial Module’s setups and configurations End to End
* Preparation of BR100 documents for configurations.
* Involved in business requirement analysis, requirement gathering, and mapping it to Requirement Traceability matrix Document (RTM) with FIT GAP Analysis, preparation of As-Is and To-be documents.
* Conducting Sprint Sessions with users for demonstration of the implementation phase before SIT
* Worked as QA for Report testing developed for custom requirements using OTBI and Seeded reports for Balance Matching and reconciliation.
* Troubleshooting issues during multiple project phases i.e., SIT UAT while implementation and Production post-implementation support.
* Strong Acquittance on preparing Functional Specification Documents (FSD) and SOPs.
* Good Experience on FBDI and ADFDI processes and used the same in one of the Data Migration Requirements.

**Education:**

* Bachelor’s in computer science from Thadomal Shahani Engineering College, India.

**Professional Experience:**

**Client: SunPower Corporation March 2023to Present**

**Role: Oracle Finance- Solution Lead**

**Responsibilities:**

* As a solution lead for the Oracle Financial Implementation project in SunPower where the journey involved adopting best practices in the manpower outsourcing industry and much more working under a solution architect. The implementation helped to streamline financial processes, including order-to-cash and procure-to-pay, improving efficiency and accuracy. The project also provided real-time visibility into financial performance, enabling data-driven decision-making for the organization.
* Got the opportunity to directly handle all the modules of the finance track including solutions and discussions with businesses after traveling on-site and understanding their day-to-day working of business processes and mapping it with the Oracle Fusion Cloud Financials where I worked hand in hand with other track owners for an end-to-end working solution.
* I was an integral part of Requirement Gathering Sessions and providing solutions to business followed by the CRP Sessions and business presentations.
* Managed team and developed the Functional Specification Documents for the end-to-end process concerning the mapping user stories gathered with Oracle fusion financials.

**Client: Salesforce Dec 2019 to Jan 2023**

**Role: Oracle Cloud Financials Implementation Project**

**Responsibilities:**

Working on Configurations of General Ledger, Accounting Hub Cloud Service (AHCS), Payables and Cash Management, testing of integrations and reports developed using BI Publisher.

My primary focus was on the implementation process where my role is to handle configuration and documentation whilst SIT, UAT and PROD support for general ledger, AHCS accounts payables and cash management modules.

Accomplishments:

* Team Management primarily for assisting the team and for planning the deliverables.
* Development point of contact for reviewing and assisting on critical issues

Trained the super users.

* Functional design documents (FSD) preparations.
* Reports Testing as QA and reconciliation of balances with legacy system or custom reports.
* Supported in Go Live and hyper care after Chile Production.
* Subledger Accounting (SLA) setups – used custom SLAM for Subledger Accounting.
* Conducting CRP, UAT, SIT sessions with business users.
* Invoice/Payment Batch Approval configurations using BPM.
* Day-to-day payables transactional and configurational issues resolved by users.
* Worked on JIRA where he worked to support and close day-to-day issues.
* Bank Statement Reconciliation Activities using auto-reconciliation and manual reconciliation.
* Provided Project KT to Junior Team Members.

**Client: IQUADRA PRIVATE LIMITED Apr 2018 to Nov 2019**

**Role: Sr. Oracle EBS Technical Consultant**

**Modules Worked:** Order Management (OM),Accounts Receivables (AR), Inventory(INV), Accounts Payables (AP), Purchasing (PO),General ledger

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader.

**Responsibilities:**

* Worked on developing custom code, maintenance and support for multiple modules like Order Management, Purchasing and OPM.
* Worked on Journal import to load journal entries from legacy system into Oracle.
* Developed the WEBADI for the loading for the data from the legacy system to Oracle.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Development and Debugged **Oracle Forms and Form Personalization.**
* Debugged **Reports, PL/SQL codes** and UNIX scripts and provided various code fixes.
* Post-production support.
* Worked on **Payables Open interface** to import standard Invoices from third Party in **AP.**
* Worked on **PO** import interface program.
* Prepared various documents like MD70 (Technical Design Doc), MD120 (Deployment Doc)
* Involved in technical testing of various bug fixes.
* Modifying existing functions based on Problem Report/Change Request (PRCR) and maintaining Product compatibility.
* Provided End users training on customizations and outbound and inbound interfaces flows.
* Frequent Client Interaction to discuss future enhancement and optimization solution.
* Worked on various custom developments, maintenance and support.
* Worked on Migrating/Creating customers, accounts, sites from third party system to **Oracle.**
* Worked on **various performance issues** to during production support.
* Assisted functional/business with **various analysis** and prod issues.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Used FNDLOAD to migrate Concurrent Programs and Data Definitions in Various Instances.
* Strong Knowledge in Development and Customization of Forms/Reports with sound understanding of Application Object Library (AOL).
* Experience with Oracle Supplied Packages such UTL\_FILE.
* Expertise in System Administrator responsibility to create users, responsibilities, Values Sets and Request sets.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files.
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.
* Developed PL/SQL procedures, functions, packages, triggers to validate the data and insert the validate data into Oracle Standard interface tables.
* Used Version Control (PVCS, Clear Case) to maintain code changes.
* Proactively tuned SQL queries, Views using Explain Plan, Hints, indexes, and SQL trace.

**Client: Price Water House Cooper Limited Sep2015 to Mar 2018**

**Role: Sr. Oracle EBS Technical Consultant**

**Modules Worked:** Order Management (OM), Accounts Receivables (AR), Inventory (INV), Accounts Payables (AP), Purchasing (PO).

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader.

**Responsibilities:**

* Worked on developing custom code, maintenance and support for multiple modules like Order Management, Purchasing and OPM.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Development and Debugged **Oracle Forms and Form Personalization.**
* Debugged **Reports, PL/SQL codes** and UNIX scripts and provided various code fixes.
* Post production support.
* Worked on **Payables Open interface** to import standard Invoices from third Party in **AP.**
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* Prepared various documents like MD70 (Technical Design Doc), MD120 (Deployment Doc)
* Involved in technical testing of various bug fixes.
* Modifying existing functions based on Problem Report/Change Request (PRCR) and maintaining Product compatibility.
* Provided End users training on customizations and outbound and inbound interfaces flows.
* Frequent Client Interaction to discuss future enhancement and optimization solution.
* Worked on various custom developments, maintenance and support.
* Worked on Migrating/Creating customers, accounts, sites from third party system to **Oracle.**
* Worked on **various performance issues** to during production support.
* Assisted functional/business with **various analysis** and prod issues.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Used FNDLOAD to migrate Concurrent Programs and Data Definitions in Various Instances.
* Created **UNIX** shell scripts to automate interface programs on daily basis.
* Strong Knowledge in Development and Customization of Forms/Reports with sound understanding of Application Object Library (AOL).
* Experience with Oracle Supplied Packages such UTL\_FILE.
* Expertise in System Administrator responsibility to create users, responsibilities, Values Sets and Request sets.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files.
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.
* Developed PL/SQL procedures, functions, packages, triggers to validate the data and insert the validate data into Oracle Standard interface tables.
* Used Version Control (PVCS, Clear Case) to maintain code changes.
* Proactively tuned SQL queries, Views using Explain Plan, Hints, indexes, and SQL trace.

**Client: CVS Caremark Jan2015 to Apr2015**

**Role: Oracle Apps Techno-Functional Analyst**

**Modules Worked:** Purchasing (PO), SCM (OM, INV), Accounts Receivables (AR) and Order management (OM).

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow, OAF.

**Responsibilities:**

* Worked Primarily on Forms, Reports and Pl/Sql Packages, Function etc.
* Manages the team to deliver the objects within the deadline.
* Part of the complete implementation cycle.
* Managing the team and ensuring the quality delivery of the objects by them.
* Working as Technical lead, which involves gathering requirement from client and assigning the work to other technical consultants, and working on the objects.

**Client: Deloitte & Touch Jul 2011 to Nov 2014**

**Role: Sr. Oracle EBS Technical Consultant**

**Project 1: MC Donald’s, Chicago**

**Modules Worked:** Accounts Payables (AP), Purchasing (PO), General Ledger (GL), P2P, Accounts Receivables (AR) and Lease Management

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Developed the custom Form that call location specific Report.
* Developed customer RDF reports using Oracle 10g.
* Developed a new customer forms in OM.
* Unit testing and code reviews for modified objects.
* Prepared various documents like MD70 (Technical Design Doc), MD120.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.

**Project 2:Harris Corporation, Melbourne, FL**

**Modules Worked:**  Order Management and Inventory

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Development and modification of custom forms using Forms 6i.
* Developed new reports using Reports 6i.
* Worked on Custom APIs and Interfaces of Receivables.
* Worked on various production issues.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Worked on Receivables open interface.

**Project 3: Smucker’s, Orrville, OH**

**Modules Worked:** Oracle Inventory, Order management, Financials

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Modified queries, Procedures, Functions and Packages to make R12 complaint
* Customized the XML reports including adding sub templates to main template, Company Logo, Common terms and conditions etc.
* Developed the custom Form that call location specific Report.
* Unit testing and code reviews for modified objects.
* **Added the new items through personalization** based on requirement.
* Hiding and disabling the items **based on conditions**.
* Worked on the development of interfaces, Data Conversions, developing new Forms, Reports, Customizing Oracle Reports In order to Cash cycles touching various modules such as AR, PO and AP, GL.
* Developed outbound interface to extract the data from the Oracle Apps Tables to the Flat file using UTL\_File utility as per client requirement.
* Handling the Issues (Tickets) & analyzing the root cause of the problem and giving fixes.

**Project 4: Fairmont Hotels, Canada**

**Environment: Oracle Apps R12**

**Modules Involved: Financials, OM, Oracle Purchasing**

**Responsibilities:**

* Involved in level 2-production support.
* Resolved various burning prod issues to support month end.
* Worked on various code fixes/Enhancement resulted due to prod issues.
* Very good understating of finding the **root cause** of the prod issues and fixing the same.
* Debugged SQL’s, PL/SQL, Reports and Forms to resolve prod support issues.
* Provided Functional and business a user training for custom features.
* Enhanced various programs to improve performance.

**Project 5: Toshiba, Europe**

* **Modules Worked**: Order Management (OM), Accounts Receivables (AR).
* **Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Development and modification of custom forms using Forms 6i.
* Developed new reports using Reports 6i.
* Worked on Custom APIs and Interfaces of Receivables.
* Worked on various production issues.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Worked on Receivables open interface.

**Client: Price Waterhouse Coopers Ltd Aug 2010 to Jul 2011**

**Role: Oracle Apps Technical Analyst**

**Project 1: Sai Services PVT ltd.**

**Modules Worked:** Purchasing (PO), SCM (OM, INV and AR)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher.

**Responsibilities:**

* Developed and customized Oracle Alerts as per client’s requirement.
* Creation of new reports using XML Publisher, Discoverer.
* Creation of new Custom Forms
* Worked on personalization
* Conversion scripts prepared for Item master, Item Sub Inventory Defaults, Item Opening Balances.
* Conversion scripts prepared for Item Issues and Item Receipts (Up and Down Inventory).
* Conversion scripts prepared for Supplier master, Supplier sites and supplier contacts.
* Conversion scripts developed for customer master.
* Conversion scripts prepared for Loading Suppliers and Customer Opening Balances.
* Developed API’s for projects information
* Migration from the Legacy system to ERP system
* Development of User training and Manuals.
* Development of RICE Components.
* Post go-live Technical support in all the modules mentioned above.
* Researched and resolved problems using Metal link as well as opening up SR.

**Project 2: E-Clerx Service Limited, Mumbai, India**

**Modules Worked:** Account Receivable (AR), Account Payables (AP), General ledger (GL)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher .

**Responsibilities:**

* Finalizing the logic with client for extracting the Open and master data from existing 11i application.
* Testing the scripts for master and transitional data on UAT and PROD instance.
* Uploading legacy data to R12 instance using scripts, WebADI and data loader.
* Debugging of reports, modification of migration scripts / reports according to end user requirements.
* Development of interfaces and conversions for Suppliers, customers, Open AP Invoices, AR Invoices.
* Uploading the India localization taxes and tax categories using Data loader.
* Uploading Asset data assets / depreciation reserve / cost of assets using WebADI.
* Post Go-Live Technical support for all the modules mentioned above.
* Leading the technical team and completing all these activities well in time.

**Project 3: The Indian Hotel Limited, Mumbai, India**

**Modules Worked:** Career Management

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher

**Responsibilities:**

* Development of form.
* Developed and customized Periodic and Event Alerts as per client’s requirement.
* Customization of standard workflow as per business requirements.
* Creation of new reports using XML Publisher.
* Development of forms personalization as per Business Requirements.
* Created a PL/SQL Procedure for customization requirement.
* Development of RICE component.

**Client: Fauna Technologies Nov 2008 to Jul 2010**

**Role: Technical Analyst**

**Modules Worked**: Order Management and Purchasing.

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Creation of new reports using XML Publisher.
* Enabling Zoom Functionality for submitting Custom Reports.
* Conversion scripts prepared for Item master.
* Conversion scripts prepared to Load Requisitions & Purchase Orders.
* Development of custom forms.
* Development of RICE components.
* Worked on Discoverer reports

**Client: NSE InfoTech Service ltd Jul 2006 to Sep 2008**

**Role: Technical Analyst**

**Modules Worked**:Account Receivable (AR), Account Payables (AP), General ledger (GL)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher

**Responsibilities:**

* Creation of new reports using XML Publisher.
* Written API’s for migrating the data from the legacy system to the oracle applications.
* Written Code for validations required in self-service transactions as per the client requirements.
* Design and Development of PL/SQL Procedures, Functions and Packages.
* Preparation of Technical Documents.
* Preparation of Unit Test Cases and Unit Testing.
* Development of SQL\*LOADER programs for conversion of Client’s Historical Data in Flat Files.
* Development of Technical documents.
* Functional set up for the GL module.